

Mark A. Ceely

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Business Professional with 20+ years of combined project management, business management, leadership, and technical experience in multiple industries.

SUMMARY OF QUALIFICATIONS

- Proven executive managing multiple distributed teams with effective communication.
- Pro-active and results-oriented to alignment with business needs.
- Proven Project/Program Management and Leadership skills.
- Strong Business Process and technical ability across varied industries.
- Outstanding analytical, communication, and presentation skills.
- Proficiency in Netcool, Tivoli, SharePoint, MS Project, Excel, and PowerPoint.

PROFESSIONAL EXPERIENCE

BECK Strategies Inc. Co-Founder & CEO

2001 – Present

- Develop high quality business strategies and plans ensuring their alignment with short-term and long-term objectives.
- Lead and motivate subordinates to advance employee engagement develop a high performing managerial team.
- Oversee all operations and business activities to ensure they produce the desired results and are consistent with the overall strategy and mission.
- Make high-quality investing decisions to advance the business and increase profits.
- Enforce adherence to legal guidelines and in-house policies to maintain the company's legality and business ethics.
- Review financial and non-financial reports to devise solutions or improvements.
- Build trust relations with key partners and stakeholders and act as a point of contact for important shareholders.
- Analyze problematic situations and occurrences and provide solutions to ensure company survival and growth.
- Maintain a deep knowledge of the markets and industry of the company.

Infosys Limited

2015 – 2018

ServiceNow Professional Services Manager for North America

- Anchor the engagement effort for assignments, all the way from business process consulting and problem definition to solution design, development and deployment.
- Pivotal to problem definition and discovery of the overall solution and guide teams on project processes, deliverables.
- Key advisor to architecture and design reviews.
- Anchor business pursuit initiatives, client training, in-house capability building.

ARTECH INFORMATION SYSTEMS – Contract

2011 – 2015

IBM Automation Distributed Services - Netcool and Tivoli Management for IBM

- IBM Tivoli Netcool Administrator.
- Security and Compliance for Event Management.
- IBM Tivoli Netcool OMNibus, WebGUI, Impact, EIF Probe, SNMP Probe, Ping Probe.
- IBM Tivoli Enterprise Console.
- Developed (BPAR's) Business Process Application Reviews for numerous IBM applications.

INSIGHT GLOBAL – Contract

2014 – 2015

IBM Tivoli Administrator for HP

- IBM Tivoli Administrator.
- IBM Tivoli Netcool OMNibus, WebGUI, Impact, Probes.
- IBM Tivoli Manager (ITM6).

COLUMBUS COMMUNICATIONS, INC. **2008 – 2011**
Network Management Systems Manager / Project Manager

- Manage network management systems installation, maintenance and support.
- IBM Tivoli Network Manager Administrator.
- IBM Tivoli Manager Administrator.
- IBM Tivoli Configuration Manager Administrator.
- Tivoli Service Request Manager Administrator.
- Netcool Webtop/Omnibus Administrator.
- ServAssure Enterprise (SAE) Administrator.
- SharePoint Administrator.
- Develop disaster recovery plans and procedures.
- Development of operational support processes for Columbus subsidiaries.
- Establishing NMS security standards, policies, and configuration.

ARRIS / C-COR **2006 – 2008**
Project Manager / Program Manager

- Managed ServAssure Enterprise (SAE) deployments.
- Managed ServAssure Advanced (SAA) deployments.
- Performed business process analysis.
- Have signed more than 15 million in revenue.
- Have completed projects under budget in excess of 450k.
- Prepare Scopes of Work.
- Prepare project plans utilizing MS Project.
- Prepare project budgets.
- Prepare customer presentations.
- Perform customer training on SAE.

WINSTAR COMMUNICATIONS **2000 – 2001**
Project Manager / Buildout Engineer

P-COM NETWORK SERVICES **1999 – 2000**
Project Manager / Network Installation Manager

US ARMY **1998 – 1999**
Multi-channel Communications Specialist

- Secret Security Clearance

EDUCATION and TRAINING

University of Central Florida **1996**

St. Petersburg College **1995**
Associate in Arts Degree

GTE Resident School, U.S. Army **1998**
Multi-channel Communications

New Horizons Computer Learning Centers **2003**